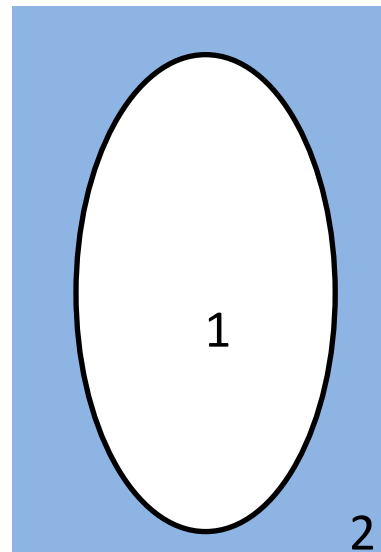
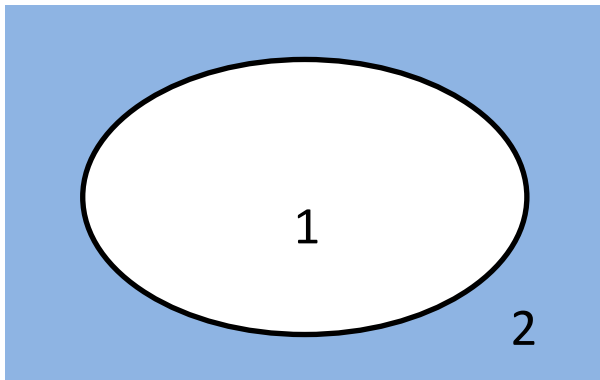


Custom is the new normal.

The following are defects covered under the terms of Berdick’s warranty.

Defects found in area, when viewed at a distance of 10 feet:

1. Central Area – Defects such as scratches, bubbles, knots, spots, lumps, and chips shall be considered as a warrantable defect when readily visible in normal lighting (not in direct light) with a cursory inspection from 10 feet, standing perpendicular to the unit.
2. Outer Area – Defects such as scratches, bubbles, knots, spots, lumps, and chips shall be considered as a warrantable defect when readily visible in normal lighting (not in direct light) with a cursory inspection from 10 feet, standing perpendicular to the unit. Same coverage and requirements extend to spacer bar defects such as smudges, markings, scuffs, waves and bubbles.



Low-E Glass

Under natural or artificial light, Low-E glass shall exhibit a detectable reflected colour in comparison to clear glass. This shall not be considered a defect, imperfection, or flaw in the product. Slight variations in reflected colour may also occur and shall be deemed acceptable.

<u>Imperfection</u>	<u>Maximum Allowable Size</u>	
	<u>Central Area</u>	<u>Outer Area</u>
Round or Elongated Bubbles	1/2"	3/4"
Surface Cavities (open bubbles)	1/4"	1/4"
Imbedded Imperfections	1/16"	1/8"
Deep, Short Scratches	1/2"	3/4"
Scratches and Rubs	Not detectable at distances greater than 10 ft	
Light Pitting	1/2"	3/4"
Spacer markings/defects	-	3/4"